THE INJECTABLES QUEEN

BLACK FRIDAY PROMOTION 2026

Terms and Conditions

1. Promotional Period

The Black Friday Promotion commences on 9 November 2026 and concludes at 11:59pm on 6 December 2026 (AEDT).

All purchases must be completed and full payment received within this promotional period to qualify for the advertised discount.

2. Promotional Offer

The promotion entitles eligible customers to 40% off selected individual skin treatments or eligible courses of three treatments.

Eligible treatment categories include:

- Skin needling
- Tixel treatments
- Intense Pulsed Light (IPL) treatments
- Selected facial treatments

The discount applies only to treatments specifically included in the promotion by The Injectables Queen. Not all treatment types, treatment areas or variations within these categories are necessarily included.

Customers should confirm treatment eligibility and the applicable discounted price with the clinic before purchasing.

3. Participating Clinics

The promotion is available at The Injectables Queen Erina and Charlestown clinics.

4. Payment and Purchase

Full payment is required at the time of purchase during the promotional period to secure the discounted price.

The promotional discount cannot be applied retrospectively to treatments or courses purchased before 9 November 2026.

All purchases must be made directly through The Injectables Queen.

5. Pay Now, Book Later

Customers may book their eligible treatments during the promotional period or at a later date, subject to appointment availability.

All promotional treatments must be booked with an eligible Skin Queen skin therapist. The promotion does not apply to appointments or services provided by aesthetic nurses or doctors.

Purchasing a treatment does not guarantee an appointment at a particular date or time.

6. Clinical Suitability

All treatments are subject to an appropriate consultation and assessment by the treating practitioner or therapist, as applicable, to determine suitability.

The Injectables Queen reserves the right to decline or recommend an alternative treatment where a treatment is considered unsuitable, contraindicated or outside the appropriate scope of practice.

Purchasing a treatment does not guarantee that a particular treatment will be recommended or performed.

Where a customer is assessed as unsuitable for a prepaid treatment, the clinic will discuss appropriate alternatives or applicable refund arrangements.

Nothing in these terms limits a customer's rights under Australian Consumer Law.

7. Expiry of Prepaid Treatments

All treatments and courses purchased under this promotion must be booked and redeemed within 12 months from the date of purchase.

Any unused treatment entitlement remaining after the expiry date may lapse, subject to applicable Australian Consumer Law and any other statutory consumer rights.

Customers are encouraged to book in advance to allow sufficient time to use their purchased treatments.

8. Refunds, Course Purchases and Change of Mind

Individual Treatments

Once an individual treatment has been performed, the treatment is considered redeemed. Refunds are not available simply because a customer changes their mind or decides they no longer wish to proceed following completion of the service.

Courses of Three Treatments

Courses are purchased as a discounted package at the promotional price advertised at the time of purchase.

Each treatment received under a course is considered redeemed once performed.

Where a customer voluntarily elects to discontinue a course or no longer wishes to proceed with the remaining treatments, this is considered a change of mind. Customers are not automatically entitled to a refund of the unused balance simply because they have decided not to complete the course.

Any refund entitlement will be assessed in accordance with Australian Consumer Law and the circumstances of the purchase.

Clinical Unsuitability or Inability to Continue

If a customer is assessed as clinically unsuitable to continue with the remaining treatments, The Injectables Queen will assess the circumstances and discuss an appropriate resolution.

Depending on the circumstances, this may include an alternative suitable treatment, transfer of the unused treatment entitlement where appropriate, or a refund for unused treatments.

Consumer Guarantee Refunds

Nothing in these terms excludes, restricts or modifies a customer's rights under the Australian Consumer Law.

Where The Injectables Queen fails to meet its obligations under applicable consumer guarantees, customers may be entitled to an appropriate remedy, including a repair, replacement, partial refund or full refund depending on the circumstances.

Refund Processing

Where a refund is approved or required by law, it will generally be processed to the original payment method. Processing timeframes may depend on the customer's financial institution.

9. Cancellations and Rescheduling

The Injectables Queen's standard appointment cancellation, rescheduling and missed appointment policies apply to all bookings made under this promotion.

Customers are responsible for providing the required notice when cancelling or rescheduling appointments.

Repeated cancellations, late cancellations or failure to attend appointments may result in fees or forfeiture of an appointment entitlement where permitted under the clinic's cancellation policy and Australian Consumer Law.

10. Promotional Exclusions

This promotion:

• Cannot be combined with any other discount, offer, promotion or loyalty benefit.
• Cannot be exchanged for cash.
• Cannot be transferred or redeemed for cash.
• Cannot be applied to purchases made before the promotional period.
• Is not available on services provided by aesthetic nurses or doctors.
• Applies only to the eligible treatments and courses confirmed by the clinic.

11. Changes to the Promotion

The Injectables Queen reserves the right to correct genuine errors in promotional information and to withdraw or amend the promotion where reasonably necessary and legally permitted.

Any changes will not affect purchases already made, except where required or permitted by law.

12. Australian Consumer Law

Nothing in these terms and conditions excludes, restricts or modifies any rights or remedies available to customers under the Australian Consumer Law or other applicable legislation.

Customers are entitled to the consumer guarantees provided by law. Where a product or service fails to meet a consumer guarantee, customers may be entitled to a repair, replacement, refund or other remedy depending on the circumstances.

These terms and conditions are governed by the laws applicable in New South Wales, Australia.

13. General

By purchasing an eligible treatment or course under this promotion, customers acknowledge that they have read and understood these terms and conditions.

The Injectables Queen is committed to providing services in accordance with applicable professional, clinical and regulatory requirements.